

## **Media Contact:**

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## BAUSCH + LOMB ANNOUNCES VOLUNTARY RECALL OF CERTAIN LOTS OF CONTACT LENS SOLUTIONS, EYE WASH AND EYE LUBRICANTS

## No Known Serious Adverse Events Related to this Recall

LAVAL, Quebec, May 27, 2021 - Bausch + Lomb, a leading global eye health business, is conducting a voluntary recall of certain lots of Biotrue® contact lens solution, ReNu® MPS Multi-purpose solution sensitive eyes, ReNu® MultiPlus contact lens solution, Boston® cleaner, Boston® conditioning solution, Boston® Simplus Multi-Action contact lens solution, Sensitive Eyes® contact lens solution, EasySept® contact lens solution, Ophtaxia® eye wash solution, Sensitive Eyes® eye lubricant solution and associated private label brands that were manufactured at its facility in Milan, Italy. A complete list of the Bausch + Lomb products and lots impacted by this recall is below.

This voluntary recall is being conducted in Europe, Middle East, Africa, Russia/CIS, Hong Kong and China, although the certain lots of Ophtaxia® eye wash solution are only applicable to France and Hong Kong, and Sensitive Eyes® eye lubricant solution to Hungary, Bulgaria and South Africa. Additionally, the only product being recalled in China is Boston® Simplus Multi-action contact lens solution.

This voluntary recall follows a notification received by Bausch + Lomb from one of its third-party suppliers in Milan, Italy, which sterilizes some components (bottles, plugs and caps) of these products prior to manufacturing in our facility in Milan, Italy, of a compliance issue with its sterilization process. Bausch + Lomb is one of many companies impacted by this situation.

The health and safety of everyone who uses our products is our utmost priority. While there is a low risk of infection with these products, we have chosen to voluntarily recall these certain lots of products because we cannot confirm the supplier's conformance to process compliance requirements for some of the components of these products. No serious adverse events have been reported to date in association with this issue.

Affected product lot information can be located at BLRecall.expertinquiry.com. No other Bausch + Lomb products or lots are affected by this recall.

Consumers who may have these affected products in their possession should take the following steps:

- 1. Visit BLRecall.expertinguiry.com to verify the product is impacted.
- 2. If the product is impacted, stop using the product.
- 3. Register for further instructions at BLRecall.expertinguiry.com.
- 4. After following all instructions, discard the impacted product.

For more information on the recall, for assistance with registration or to report an adverse event or

complaint, consumers should contact Sedgwick, the firm conducting this product recall on behalf of Bausch + Lomb, via email: <a href="mailto:BLRecall@Sedgwick.com">BLRecall@Sedgwick.com</a>, phone: 0800 949 6309 between the hours of 0900 to 1800 local time, Sunday – Saturday, or online at BLRecall.expertinguiry.com. Consumers should also contact their eye care professional for further care and instruction related to an adverse event.

Retailers, pharmacies, eye care professionals, distributors and wholesalers who have purchased products directly from Bausch + Lomb are asked to contact Sedgwick at + 0800 949 6309 to arrange for pickup of the identified product and for Return Material Authorization instructions. If the products were not purchased directly from Bausch + Lomb, customers are asked to contact their re-seller to return the product and discuss exchange or refund options.

Recalled Product Details*	
Expiration Dates	May 2021 – February 2024
Bio Bio true	ReNu ReNu
<ul> <li>Biotrue® multi-purpose solution (60mL, 240mL, 300mL)</li> <li>Biotrue® multi-purpose solution flight pack (60mL, 2 X 60mL)</li> <li>Biotrue® multi-purpose solution (2 X 300mL, 4 X 300 mL)</li> </ul>	<ul> <li>ReNu® MPS multi-purpose solution sensitive eyes (60mL, 120mL, 240mL)</li> <li>ReNu® MPS multi-purpose solution sensitive eyes flight pack (60mL, 2 X 60mL)</li> <li>ReNu® MPS multi-purpose solution sensitive eyes (3 X 360mL, 4 X 240mL)</li> </ul>
Boston Boston	ReNu Resu Resu Resu Resu Resu Resu Resu Res
<ul> <li>Boston® SIMPLUS Multiaction Solution (120mL, 4 X 120mL)</li> <li>Boston® Multi Action Solution Special Flight Pack SIMPLUS (2 X 60mL)</li> </ul>	<ul> <li>ReNu® MultiPlus multi-purpose solution fresh lens comfort (60mL, 240mL, 3 X 360mL, 4 X 240mL)</li> </ul>
Boston®/Boston® ADVANCE Cleaner (30mL, 4 X 30mL)	Sensitive Eyes® contact lens solution plus Saline (500mL)



\*Images in the Recalled Product Details section are examples only. The products or packaging of these products may differ depending on the region/country.

## **About Bausch + Lomb**

Bausch + Lomb, a leading global eye health business of Bausch Health Companies Inc., is solely focused on helping people see better to live better. Its core businesses include over-the-counter products, dietary supplements, eye care products, ophthalmic pharmaceuticals, contact lenses, lens care products, ophthalmic surgical devices and instruments. Bausch + Lomb develops, manufactures and markets one of the most comprehensive product portfolios in the industry, which is available in approximately 100 countries. For more information, visit <a href="https://www.bausch.com">www.bausch.com</a>.

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